

## **Customer Service Officer - Wanted!**

Maybe you heard of some of the many subsidiaries which form part of our group, such as: Deals.mu, Otayo, Mauritius Attractions, Ciné sous les Étoiles, Restaurants.mu and many more!

### **Who are we looking for?**

We are hunting for dynamic candidates—high school grads, fresh university graduates, and mid-level professionals' welcome! Join our rapidly growing team, focusing on customercentricity, accountability, common sense, and meticulous attention to detail.

### **Position Requirement:**

- Academics: SC/HSC, or Diploma or Bachelor's Degree in Tourism and Hospitality management or in any related field
- Experience: Experience in working as sales or public relations, preferably in the hospitality or travel industries would be an advantage.
- Salary Scale: Depending on qualifications, experiences and potential skills

### **Main Duties and Responsibilities**

- Answer customer inquiries via various contact channels
- Direct customers to online resources
- Develop a rapport with customers.
- Reply to queries via email and other written channels
- Basic knowledge of office package and equipment

### **What we offer?**

- High salary with big bonus as per performance and sales volume
- Ideal, modern and friendly working environment
- Opportunity for you to be mentored to learn and grow within the company
- Discounts on all our Platforms.

### **Suitable Candidates - Apply now!**

If you think you have the following skills and fit the criteria, send your candidacy to [abzglobalrecruitment@gmail.com](mailto:abzglobalrecruitment@gmail.com) or apply directly on our career page (<https://abzgroup.info/careers.html>). We look forward to meeting prospective candidates who will fit in this position and grow within the company!